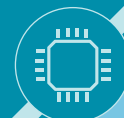




World e-Governments Organization of
Cities and Local Governments

e - World Governments Organization of Cities and Local Governments



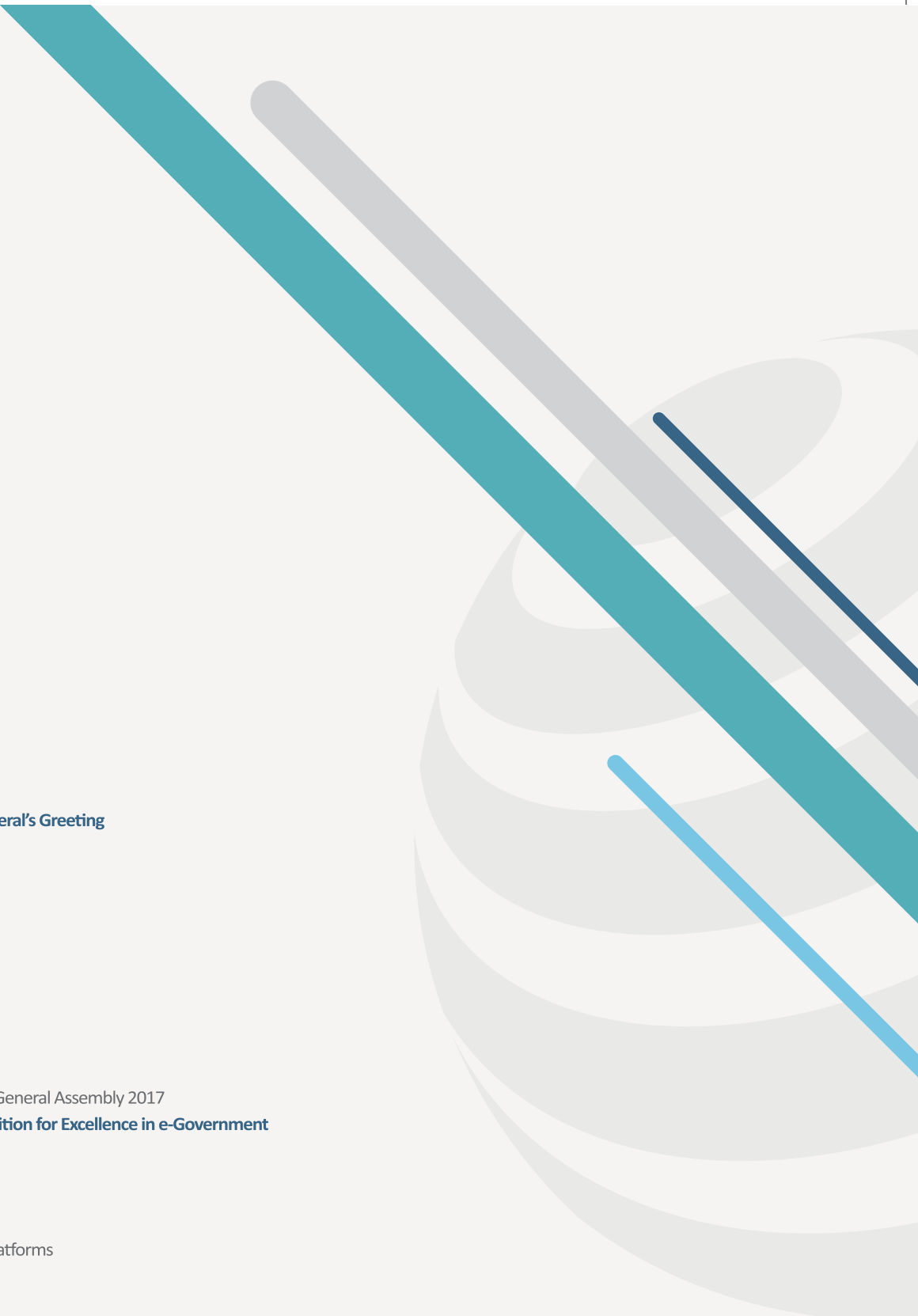


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President's Remarks

The world is increasingly becoming more urbanized and as a result, municipal governments are faced with new demands and high expectations. Therefore, providing efficient and cost-effective public services has become more important than ever before. WeGO, a worldwide inter-city network of e-Governments, was inaugurated in 2010 to address the new demands of municipal governments around the world.

Since its establishment, WeGO has achieved remarkable progress: WeGO built partnerships with international organizations and institutions for joint projects and global initiatives; provided members with training programs and consultation services on municipal e-Governance; identified and recognized outstanding practices of cities and public organizations that use ICT for services, efficiency, open city, urban management, and digital divide through the WeGO Awards; and brought together like-minded public officers to workshops and social events for networking and discussions on common challenges and success stories.

I invite cities and local governments around the world to join us in our efforts to share knowledge and experiences learned from the process of e-Government development and to bridge the digital divide within and among cities. Thank you.



Won-soon Park
Mayor of Seoul, President of WeGO



Gunso Kim
Secretary General of WeGO



Secretary General's Greeting

From its early beginnings in 2010, the World e-Governments Organization of Cities and Local Governments has quickly evolved into a representative global organization for pursuing sustainable urban development based on e-Government with a dedicated Secretariat based in Seoul, Korea and Regional Offices in Europe and Asia. WeGO has been able to achieve this remarkable growth of the past five years through the leadership of President City Seoul - a global leader in digital governance - and the solid support of a continuously expanding network of valuable member cities and international partners worldwide.

As I look back on WeGO's history and growth within the context of the growing relevance of smart, sustainable, and resilient cities for the global agenda, I see WeGO as poised to play an increasingly central role in harnessing and promoting the potential of digital governance as we move forward towards the next five years.

As the Secretary General of WeGO, I would like to personally encourage you to be a part of our global network and take part in our advocacy of improving the quality of life of citizens worldwide through IT-led public administration. As you look through this publication, I hope it becomes clear on how you can take an active role in pursuing this vision!



WeGO

at a Glance

*Our Mission
Our Sphere of Activities
Our Governance Structure*

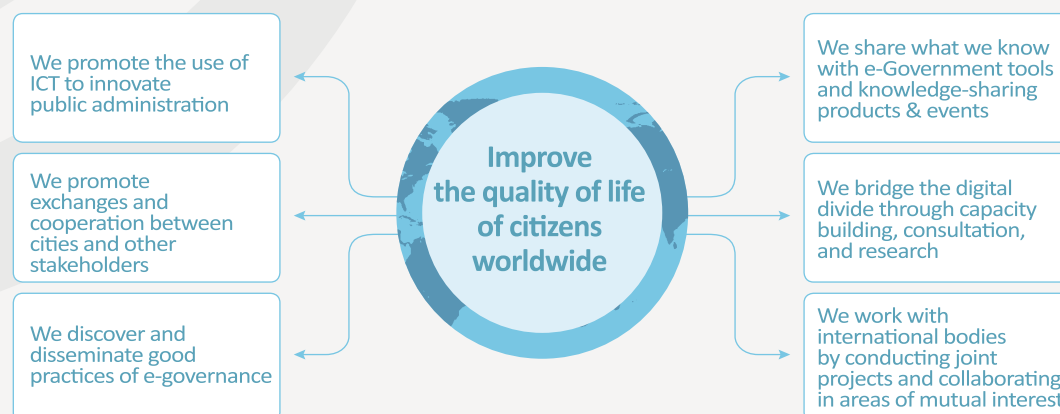
WeGO at a Glance

Our Mission

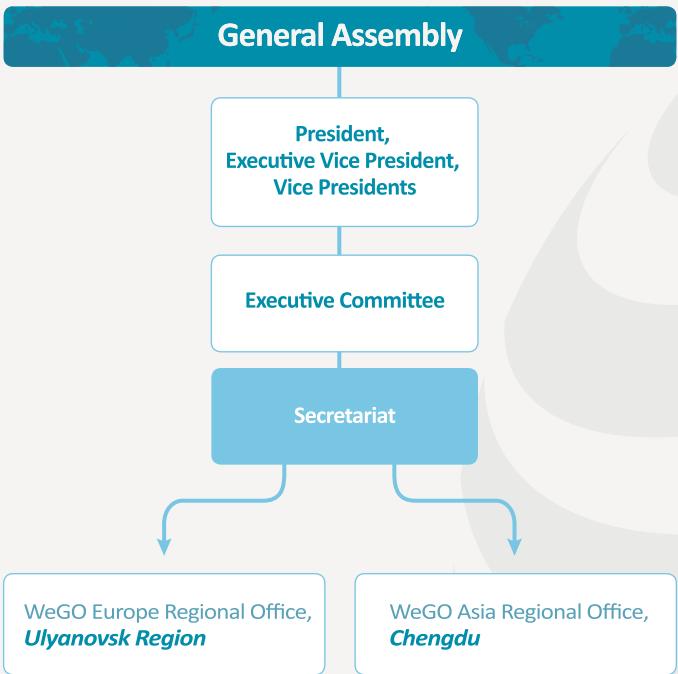
The World e-Governments Organization of Cities and Local Governments (WeGO) is an international cooperative body of cities and local governments worldwide that pursues sustainable city development based on e-Government.

WeGO is committed to sharing knowledge and enhancing exchanges in e-Government in order to strengthen administrative efficiency and transparency; advance digital capacity; facilitate civic involvement; bridge the digital divide; and create a common ground for cooperation and solidarity among cities and local governments around the world.

Our Sphere of Activities



Our Governance Structure



WeGO General Assembly

The General Assembly is the top-level decision-making body of WeGO and consists of all full WeGO member cities. The General Assembly decides on, approves, and confirms the key agenda of WeGO at the triennial General Assembly meeting.

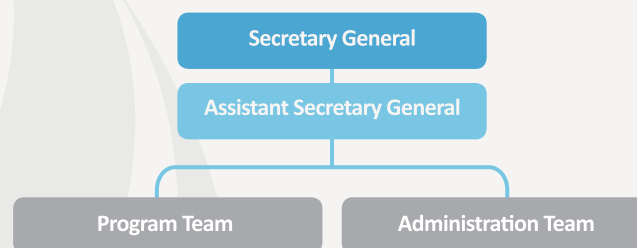
WeGO Leadership for the 2014 - 2017 Term

- » President City
- » Executive Vice President City
- » Vice President Cities
- » Executive Committee Members

Seoul
Ulyanovsk Region
Barcelona, Chengdu, Hebron, Jakarta, Khartoum State, Sennar State
Agra, Barcelona, Chengdu, Frankfurt, Gimpo, Hebron, Jakarta, Khartoum State, Maputo, Nairobi, Sennar State, Seoul, Ulaanbaatar, Ulyanovsk Region

WeGO Secretariat

The WeGO Secretariat is hosted by WeGO's President City Seoul in the Republic of Korea, and consists of international professionals and a small number of seconded public employees of the Seoul Metropolitan Government. The Secretariat is led by the Secretary General and Assistant Secretary General, who are appointed by the President City.

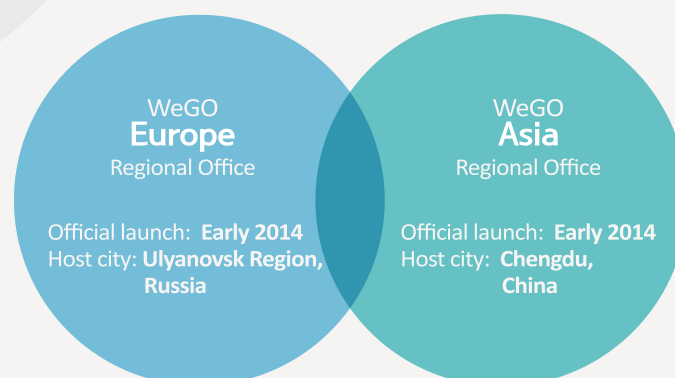


WeGO Regional Offices

The WeGO Regional Offices are affiliates of the WeGO Secretariat and help advance the organization's mission in their respective regions.

Each Regional Office will:

- » Liaise between the WeGO Secretariat and each of the WeGO members in the applicable region and support the WeGO Secretariat in securing new members in the region.
- » In consultation with the WeGO Secretariat, develop the Regional Office's own programs, such as training programs and information forums on e-Governance.
- » Develop partnerships with local organizations on WeGO's behalf and expand the global network of WeGO.





Our Full & Associate Members
Our Friendship Members

WeGO

Members Around the World

Our Full & Associate Members

Cities and local governments around the world are eligible to become Full Members of WeGO. Cities and local governments automatically become Associate Members when they submit their membership application forms and acquire Full Member-status when their membership application is formally approved by the Executive Committee.

WeGO has 87 Full/Associate Members as of March 27, 2015.

» **Asia (35):**

Agra, Bandung, Bangkok, Batam, Baubau, Birgunj, Chengdu, Da Nang, Dhaka North, Dhaka South, Dharan, Galle, Gimpo, Hanoi, Hong Kong, Islamabad, Jakarta, Kabupaten Serang, Kathmandu, Kepri, Makati, Manila, Nanjing, Ningbo, Pokhara, Quezon, Rajshahi City, Saga Prefecture, San Fernando La Union, Seberang Perai, Seoul, Sri Jayawardenapura Kotte, Thua Thien Hue, Ulaanbaatar, Zhejiang Province

» **Africa (22):**

Addis Ababa, Dakar, Dar es Salaam, Elkhawi Locality, Gadarif City, Gadarif State, Gazira State, Harare, Hasahisa, Kassala State, Khartoum Locality, Khartoum State, Maputo, Nairobi, North Kordofan State, River Nile State, Sennar State, Shaikan Locality, South Gezeera Locality, Tunis, Umelgoura Locality, White Nile State

» **Europe (17):**

Ankara, Antakya, Astana, Baku, Barcelona, Berlin, Bucharest, Frankfurt, Helsinki, Issy-les-Moulineaux, Minsk, Moscow, Paris, Rotterdam, Tashkent, Ulyanovsk Region, Vladivostok

» **Americas (7):**

Asuncion, Caracas, Mexico City, Pittsburgh, Porto Alegre, San Francisco, Sao Paulo

» **Middle East (4):**

Abu Dhabi, Erbil, Hebron, Muscat

» **Oceania (2):**

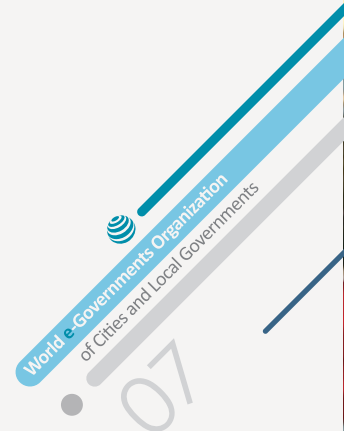
Mosman, Suva

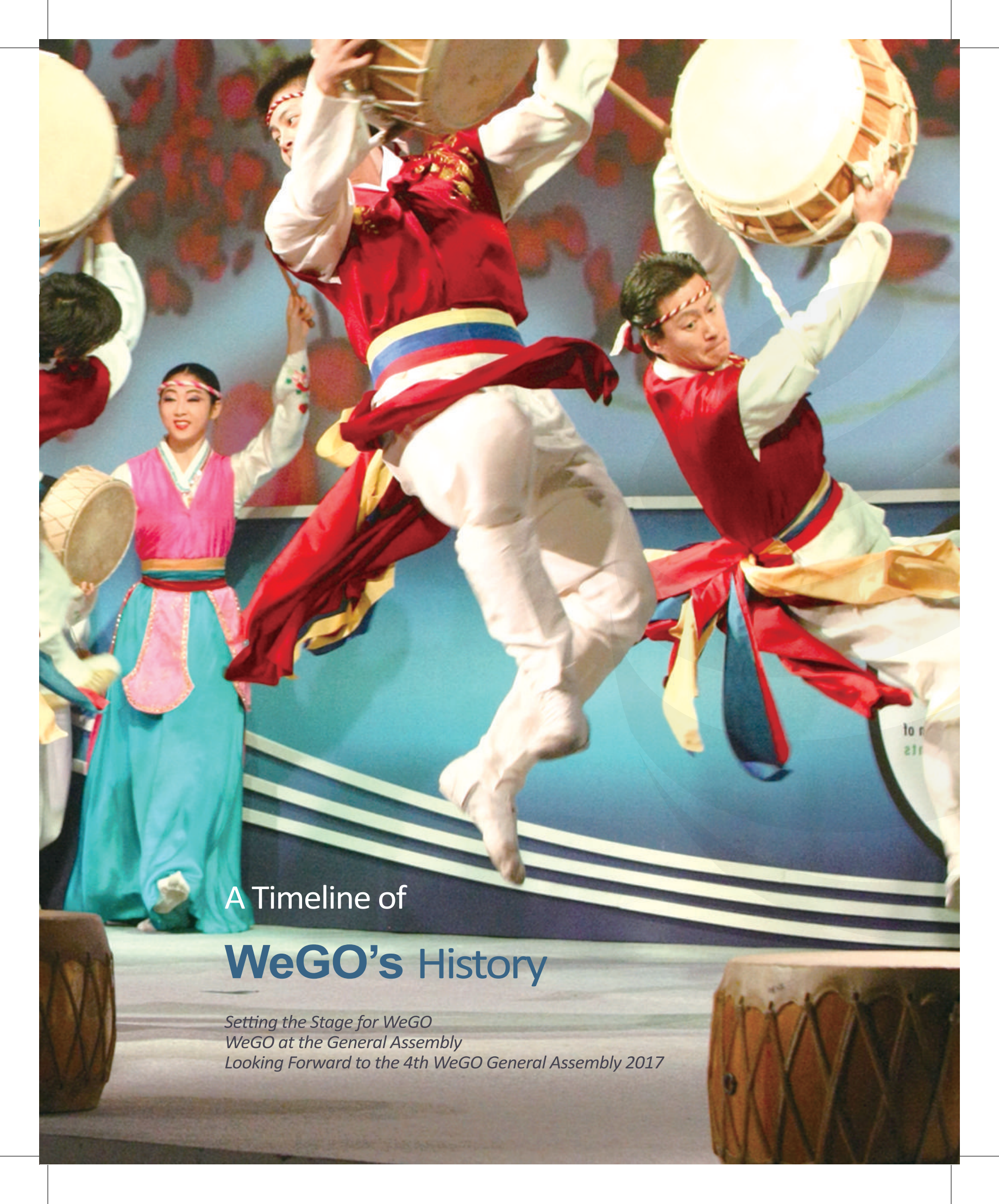
Our Friendship Members

A Friendship Member category was newly established by the General Assembly in November 2014 to formalize strong partnerships with a wider group of stakeholders in the international e-Government community in furtherance of WeGO's mission. Any regional association of local governments, or any governmental agency/entity that is directly concerned with local e-Government issues, is eligible to become a Friendship Member.

WeGO has 1 Friendship Member as of March 27, 2015.

National Information Center (Sudan)





A Timeline of **WeGO's** History

*Setting the Stage for WeGO
WeGO at the General Assembly
Looking Forward to the 4th WeGO General Assembly 2017*

A Timeline of WeGO's History

Setting the Stage for WeGO

The World e-Government Mayors Forum 2008 (July 7-9, 2008)

Seoul, Korea

The foundation for the World e-Governments Organization was laid with the adoption of the Seoul e-Governments Declaration by 33 cities around the world.

Key elements of the Seoul e-Governments Declaration:

- » Share knowledge and experience with each other gained in the process of e-Government development with IT, including policies and strategies.
- » Strengthen digital capacity in pursuit of continuous urban development by enhancing a model of sustainable e-Governments to respond promptly to prospective changes in cities.
- » Explore ways to bridge the digital divide and to disseminate a universal digital lifestyle by continuing to employ policies to address the unequal access to information and communication technology for the underprivileged.
- » Form a body for global e-Government that will facilitate better cooperation and work together to organize the Inaugural General Assembly of the World e-Governments Organization in 2010.



The World Cities CIO Forum 2009 (September 28-30, 2009)

Seoul, Korea

At the World Cities CIO Forum, participants developed a draft of the Statute of WeGO and agreed that the Secretariat of WeGO will be located in Seoul.

WeGO at the General Assembly

The Inaugural General Assembly of the World e-Governments Organization 2010 (September 6-8, 2010)

Seoul, Korea

At the Inaugural General Assembly in Seoul, WeGO was officially established and the Statute of WeGO was formally adopted. The 50 cities represented during the event became the organization’s founding members.

The 2nd WeGO General Assembly 2012 (November 12-13, 2012)

Barcelona, Spain

The 2nd WeGO General Assembly was held in conjunction with the Smart City Expo World Congress with the theme of "Smart Government for All" and marked the launch of the Inaugural WeGO Awards Ceremony.

The 3rd WeGO General Assembly 2014 (November 3-6, 2014)

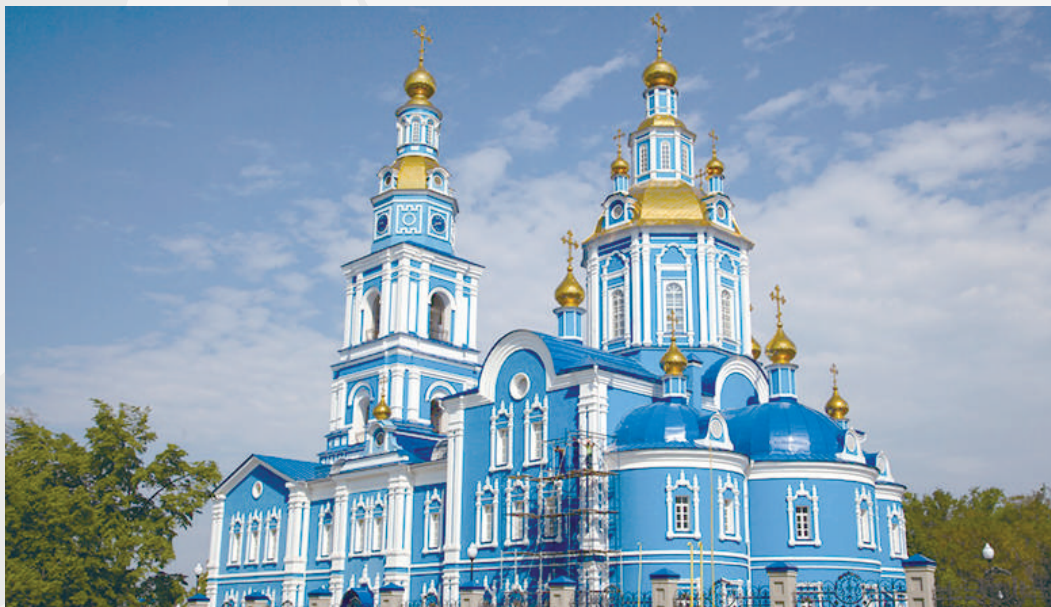
Chengdu, China

The 3rd WeGO General Assembly 2014 brought together almost 300 stakeholders from 63 cities and 25 partner organizations around the world in host city Chengdu, the home of the WeGO Asia Regional Office. Highlights of the General Assembly included workshop sessions and master classes focused on the theme of “Engaging Citizens: Open, Sharing, and Collaborative Cities”, the Mayors’ Roundtable meeting with 26 Mayoral/Vice Mayoral delegations, pre-arranged Matchmaking Meetings between event participants, and cultural tours in Chengdu and Sichuan Province.



Looking Forward to the 4th WeGO General Assembly 2017

The Ulyanovsk Region in Russia- home of the WeGO Europe Regional Office- has been elected as the host city of the 4th WeGO General Assembly in 2017. WeGO's flagship conference will bring together high-level delegates from the government, academia, civil society, international organizations, and private sector for active networking and sharing in emerging e-Government issues. We hope to see you in Ulyanovsk Region, the birthplace of Vladimir Lenin and a champion for Open Data initiatives!



The WeGO Awards –

WeGO's Competition
for Excellence in e-Government



The WeGO Awards – WeGO's Competition for Excellence in e-Government

The triennial WeGO Awards is a popular international e-Government competition – held in the same year as the triennial WeGO General Assembly -- that recognizes excellent e-Government practices of cities and local governments in the following five categories: **Services, Efficiency, Open City, Urban Management, and Digital Divide**. The WeGO Awards culminates in the WeGO Awards Ceremony held at the WeGO General Assembly in celebration of the WeGO Awards winners.

WeGO Awards winners are selected by the WeGO Awards Panel of Judges consisting of leading IT and public administration experts, with a *Best e-Government Prize* and *Outstanding e-Government Prize* being awarded in each of the five WeGO Awards Categories.



All cities and local governments – WeGO members and non-members alike – are eligible and encouraged to apply.

Benefits for WeGO Awards Winners include:

- » Winners can obtain international recognition for their e-Government achievements.
- » Winners are honored in front of a high-level, international audience at the WeGO Awards Ceremony.
- » Winners are widely promoted through WeGO's communication channels.
- » Winners can publicize their achievements at the WeGO Awards on their official documents and websites.
- » Winners can highlight and share their knowledge and ideas with an international public.



A Glimpse of **WeGO Programs**

W·G·O
The 3rd WeGO General Assembly 2014
2014 第三届世界城市区域电子
政府协议组织全体大会

A Glimpse of WeGO Programs

e-Government Consulting

WeGO provides consulting services to WeGO members on city e-Government development through Feasibility Studies (FS) and technical assistance in cooperation with IT consultants.

e-Government Training

Capacity building is a crucial component of WeGO programs for the advancement of digital capacity and bridging the digital divide. WeGO's capacity-building programs include the popular e-Government "Seoul Program" with lectures, interactive sessions, site visits to Seoul's state-of-the-art IT facilities and cultural excursions, as well as online webinars organized by the WeGO Secretariat and WeGO Regional Offices.

e-Government Tools

WeGO offers cost-efficient and easy-to-use e-Government Tools to its members to help improve their e-Government systems.

WeGO eGovFrame

WeGO offers the WeGO eGovFrame, a standardized and open-source software framework, with comprehensive support services to WeGO members in partnership with the National Information Society Agency. The WeGO eGovFrame helps members efficiently create and operate e-Government applications with enhanced software development productivity, component reusability, and interoperability among applications systems.

City e-Government Diagnostic and Solution (CeDS) Online Platform

The CeDS was created to enable city officials to easily evaluate the status of their city's e-Government maturity level and conceptualize plans for the future development of their e-Government system without consulting outside experts. Based on a joint project with the World Bank, the CeDS Online Platform is exclusively accessible to WeGO members through the WeGO website.

Knowledge-sharing Products and Platforms

In partnership with local governments, academia, international organizations, development agencies, and other stakeholders, WeGO creates research-based knowledge products and organizes knowledge-sharing platforms, including e-Government conferences and workshops.



WeGO

Partnerships and Friendships

MOU Partners

WeGO has entered into Memoranda of Understanding with pre-eminent organizations around the globe for knowledge sharing and collaboration on joint projects for promotion of sustainable city development based on digital governance.



United Nations Department of Economic and Social Affairs (UNDESA) – Division for Public Administration and Development Management (DPADM)
Memorandum of Understanding dated January 2011

WeGO's collaboration with UNDESA encompasses WeGO's role as a Partner of the United Nations Public Administration Network (UNPAN) and joint e-Government projects with the UN Project Office on Governance (UNPOG).



World Bank
Memorandum of Understanding dated June 2011

WeGO works closely with the World Bank's Transport and Information Technology Global Practice and Urban, Rural, and Social Development Global Practice.



National Center for Digital Government (NCDG)
Memorandum of Understanding dated November 2011

NCDG is a prestigious research center at the University of Massachusetts Amherst, USA that seeks to build global research capacity, to advance practice, and to strengthen the network of researchers and practitioners engaged in building and using technology in government.



International Institute of Administrative Sciences (IIAS)
Memorandum of Understanding dated February 2012

Based in Brussels, IIAS is a leading global association for improving administrative sciences worldwide by promoting good governance and supporting the pursuit of modern and accountable public administration.

National Information Society Agency (NIA)

Memorandum of Understanding dated August 2014

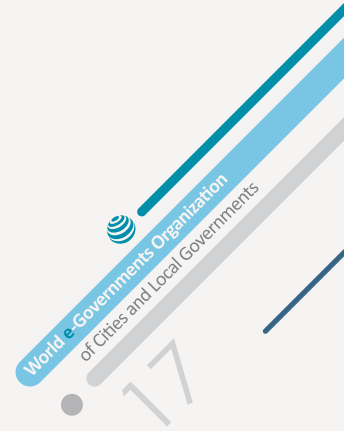
NIA is the core agency for the Republic of Korea's e-Government initiatives. WeGO and NIA's collaboration includes the WeGO e-Government Standard Framework (WeGO eGovFrame) and training programs for WeGO members.



International IT Policy Program (ITPP), Seoul National University

Memorandum of Understanding dated December 2014

Seoul National University is Korea's top-ranked university and ITPP is an international education program aimed towards establishing a global platform to develop next-generation ICT policy experts from around the world. ITPP shares its expertise on IT policies and trends with WeGO and is a valuable research partner.



Friendship Partners

Friendship Partners and WeGO mutually promote, highlight, and support each other's programs and events. Friendship Partnerships serve as a stepping stone to future strengthened collaboration under a formal framework with WeGO.

United Cities and Local Governments Asia-Pacific (UCLG ASPAC)

UCLG is the largest local governments organization in the world advocating democratic local self-government. UCLG ASPAC, the Asia Pacific section of the UCLG, is based in Jakarta and promotes cooperation between governments and within the wider international community in the Asia Pacific region.



Gedaref Digital City Organization (GDCO)

The Gedaref Digital City Organization (GDCO) in Sudan is a non-governmental and non-profit organization founded in partnership between Gedaref City and the Eindhoven community in the Netherlands. GDCO is the founder of the first national Telecentre Academy in Africa.



Urban Sustainability Transitions Lab, Yonsei University

The Urban Sustainability Transitions Lab (UST Lab) at the Department of Urban Planning and Engineering of Yonsei University, Seoul undertakes interdisciplinary research on the dynamics of urban change, and the strategies and approaches for steering such change towards sustainability. The focus is on innovations in urban governance, policy, and planning that drive transitions in socio-technical and social-ecological systems.



WeGO Membership

Guidelines – Join Our Expanding Network

Eligibility

Cities and Local Governments around the world are eligible to become members of WeGO.

Member Categories

1. **Full Member:** A city which attended the Inaugural General Assembly or whose membership application was approved by the Executive Committee.
2. **Associate Member:** A city which has submitted a membership application but whose Full Membership has not yet been approved by the Executive Committee.
3. **Friendship Member:**
 - » Any regional association of local governments; or
 - » Any government agency or governmental entity that is directly concerned with local e-Government issues.

Member Responsibilities

1. Members should participate in projects and meetings of WeGO actively.
2. Members should endeavor to share good practices and knowledge on e-Governance with other cities and local governments worldwide.
3. Full and Friendship members of WeGO should pay the annual membership fee.
4. Members should maintain updated contact information with the WeGO Secretariat at all times.
5. Members should promote WeGO to other cities and organizations for the expansion of the WeGO network.

Application Procedure

1. **For Full/Associate Membership:**
 - » Please complete and submit the Membership Application Form (signed by the Mayor or authorized city representative) to the WeGO Secretariat.
 - » Upon submission of the application form, an applicant city becomes an Associate Member of WeGO.
 - » Associate Members become Full Members of WeGO upon the approval of the Executive Committee after the submission of the application.
2. **For Friendship Membership:**
 - » Please complete and submit the Membership Application Form (signed by an authorized representative of the organization) to the WeGO Secretariat.
 - » After the submission of the application, a Friendship Member will be confirmed upon the approval of the Executive Committee of WeGO.

Membership Fees

Members begin to pay annual membership fees starting from the year immediately following the year when they become Full or Friendship Members of WeGO.

» **Membership Fee Chart for Full Membership (in USD)**

Membership fees vary depending on the population of the city/ local government and the GDP per capita of the country.

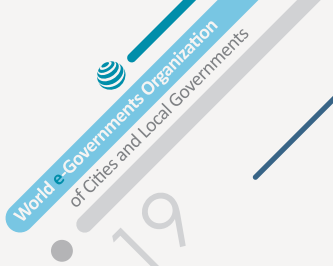
Population (‘000) GDP per capita (USD)	0 ~ 299	300 ~ 599	600 ~ 999	1,000 ~ 1,999	2,000 ~ 3,999	4,000 ~ 6,999	7,000 ~ 9,999	10,000 ~
0~999	\$ 400		\$ 500		\$ 600		\$ 700	
1,000~1,999	\$ 500		\$ 600		\$ 700		\$ 800	
2,000~3,999	\$ 500	\$ 750	\$ 1,000	\$ 1,250	\$ 1,500	\$ 1,750	\$ 2,000	\$ 2,250
4,000~5,999	\$ 700	\$ 1,000	\$ 1,300	\$ 1,600	\$ 1,900	\$ 2,200	\$ 2,500	\$ 3,000
6,000~7,999	\$ 1,500	\$ 2,000	\$ 2,500	\$ 3,000	\$ 3,500	\$ 4,000	\$ 4,500	\$ 5,000
8,000~9,999	\$ 2,000	\$ 2,500	\$ 3,000	\$ 3,500	\$ 4,000	\$ 4,500	\$ 5,000	\$ 5,500
10,000~14,999	\$ 3,500	\$ 4,000	\$ 4,500	\$ 5,000	\$ 5,500	\$ 6,000	\$ 6,500	\$ 7,000
15,000~19,999	\$ 4,500	\$ 5,000	\$ 5,500	\$ 6,000	\$ 6,500	\$ 7,000	\$ 7,500	\$ 8,000
20,000 ~	\$ 6,000	\$ 6,500	\$ 7,000	\$ 7,500	\$ 8,000	\$ 8,500	\$ 8,500	\$ 10,000

» **Membership Fee Chart for Friendship Membership (in USD)**

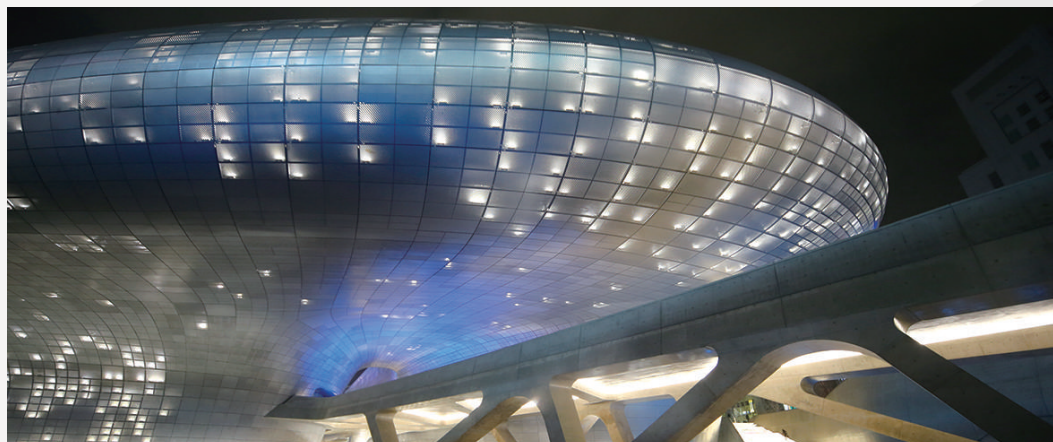
Membership fees vary depending on the GDP per capita of the country where the office of the organization is based.

GDP per capita (USD)	Fee for national/regional associations of local governments	Fees for national government agencies/other governmental entities
0 ~ 9,999	1,000	1,000
10,000 ~ 19,999	3,000	3,000
20,000 ~	5,000	5,000

- Note1: The latest International Financial Statistics published by the International Monetary Fund shall be applied in calculating the GDP per capita in the table above. The GDP per capita is based on purchasing power parity.
- Note2: The membership fee amount in any given year is determined based on the GDP of the year immediately preceding the previous year.
- Note3: **A Friendship Member** will be exempt from the membership fee requirement, if at least five (5) new WeGO member cities are formed in the year immediately preceding any given year, directly through the assistance of the Friendship Member.



WeGO's Host City Seoul - a Global Leader in Digital Governance



The WeGO Secretariat's host city Seoul – the capital of the Republic of Korea and WeGO's President City – is an acknowledged global leader in municipal e-Government innovation. Based on the strength of Seoul's e-Government systems, the Republic of Korea maintained the top spot in the **United Nations e-Government Survey** in 2014 for the third time in a row. Further, for six consecutive times since 2003, Seoul has achieved the top ranking for municipal e-Governance in the **International Municipal e-Governance Survey** conducted by the E-Governance Institute in the School of Public Affairs and Administration at Rutgers University-Newark.

Some of Seoul's most representative e-Government initiatives include:

G2C

- » **m-Voting:** A participatory voting app that allows all citizens to ask questions and vote on issues related to policy and daily life in Seoul via computers or mobile phones.
- » **120 Dasan Call Center:** A comprehensive complaints-handling system that provides quick and easy access to consultation and information related to life in Seoul, 24 hours a day.
- » **Oasis of 10 Million Imagination:** A citizen proposal system through which citizens can directly submit ideas and make policy proposals anytime, any place for possible reflection in actual city administration.
- » **CCTV Integrated Control Center:** A system for keeping citizens safe with real-time responses through strategically installed CCTVs and 24/7/365 monitoring by an integrated control center.

G2B

- » **Open Data Plaza:** An online channel for sharing and providing citizens with all of Seoul's public data in open API format.

G2G

- » **IT Superhighway:** Seoul's high-speed information communication network that connects the Seoul Metropolitan Government, 25 district offices, and 36 other major public offices using Seoul's subway tunnels.



The WeGO Secretariat – Contact Us

The WeGO Secretariat would like to hear from you. If you have any questions on memberships, partnerships, or projects, please feel free to contact us!

Address: Seoul Global Center, 10th Floor, 38 Jongro, Jongno-gu, Seoul, Republic of Korea
Phone: +82 (0)2 720 2934~7
Fax: +82 (0)2 720 2939
Email: secretariat@we-gov.org
Website: we-gov.org
Directions: The WeGO Secretariat is located on the 10th Floor of the Seoul Global Center, 50m from Exit 6 of Jonggak Subway Station (Line 1)



World e-Governments Organization of
Cities and Local Governments

Contact Information

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